

Appendix 3 -CDP outcomes table							KEY: Column headings	RAG= Red/ Amber/Green
							Activity & Output RAG	RAG represents status against delivery of activity (how and what specifically) as set out in the CDP https://new.haringey.gov.uk/sites/default/files/2023-06/Haringey_corporate_delivery_plan.pdf
							Achieving Intermediate Outcome RAG	RAG represents status against delivery of intermediate outcome as set out in the CDP and with regard to definitions published at Appendix 1. Green status means that main objective/goals have been met with evidenced accomplishments in line with what was planned for this reporting period i.e. successful achievement of intermediate outcome
							DOT = Direction of Travel	This column shows progress since the last period and reflects the DOT of any metrics associated with the outcome or progress made in the last period towards target delivery date.
CDP Outcome	Theme	Outcomes (HLO)	Cabinet Member	Activity & Output	Achieving Intermediate Outcome	DOT	Commentary Update at Quarter 3	
Access to council services is made much easier for residents as a result of a new council website. Improved digital and non-digital processing	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Chandwani	Green	Amber	Improved	We have made strong progress on improving access to council services, including a new self-service portal for rents and repairs, a single sign on for Housing issues, and new processes and e-forms for housing and financial support. We have launched a new centralised web page for the main online portals, making it much simpler for residents to access the services they need. We have trained 80 staff members to deliver our new CRM so that we have expert staff supporting our digital offering.	
Residents experience consistent service standards, with inclusion across all channels and adaptations and enhanced support for those that need it	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Chandwani	Green	Amber	Improved	We have been reviewing end-to-end service in different areas of the council to build a picture of what needs to change. To improve our consistency of service, we have launched a new CRM in customer service, and fully trained 80 staff members to deliver it. We have launched a case viewer workflow for financial support and customer service, and are now launching further processes for housing and case viewer for housing services.	
Improved complaints handling processes	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Chandwani	Green	Amber	Improved	A refreshed focus on complaint handling was started in October 2023, resulting in a newly drafted Service Plan to cover improvement activities for 2024-25. This will also align with the new Joint Complaint Handling code being introduced by the LGSCO and Housing Ombudsman.	
Improved process for positive resident feedback	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Chandwani	Amber	Amber	Unchanged	There is an existing process for collecting resident compliments, which we have been reminding our staff of through internal comms, as well as promoting as part of the Feedback Forum (held quarterly with all Responding Officers). We have now linked the formal positive feedback received from residents to the Think Haringey First staff awards, so compliments from the previous year are considered along with nominations from colleagues. We will be adding a survey to Member Enquiries to gather positive feedback from Councillors to continue to gather and encourage best practice among staff.	
Residents receive a more targeted, tailored and equitable service offer thanks to the council's improved knowledge of our communities	Theme 1 - Resident experience, participation and collaboration	Positive Resident Experience	Cllr Ahmet	Green	Green	Improved	Knowing Our Communities intranet hub is up and running, Census data and ward profiles published on website. The Knowing Our Communities intranet hub including the ward profiles, Census data and State of the Borough continue to be accessed and used regularly as a resource for assessment of evidence and an understanding of what the data tells us about our communities and where they are in the Borough. Census data has been used to understand local communities at a granular level to inform planning, design and decision making for a number of regeneration projects e.g. High Road West and currently Northumberland Park Estate. We plan to publish this local level analysis on the KnOC hub. Next step is to add to the content with a Community Profile Dashboard which will use the Census data to provide a better understanding of our communities through benchmarks and comparisons of specific communities with all residents on a number of variables.	
Residents will have a greater number of meaningful opportunities to directly influence how specific funding is spent	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Carlin	Green	Amber	Improved	This commitment is to develop an approach to local participatory budgeting which is consistent with the Haringey Deal. A scoping/options paper has been developed and is being considered internally.	

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Community Assemblies are a feature of Haringey public participation in democracy	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Amber	Amber	Unchanged	CDP deadline for this work is April 2024. Policy team has commenced scoping/options appraisal work on this.
Growing staff confidence ensures a significant increase in the use of co-production and co-design methodologies in service design and improvement.	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Green	Green	Improved	A new Participation Framework is now available on the staff intranet. It is accompanied by staff development and training in participatory methods. We are working with our internal Participation Network and with senior leaders to assess impact to date and next steps.
All residents have a range of inclusive ways to participate and influence decisions that matter to them	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Amber	Amber	Decreased	The CDP commits to a refresh of the Citizens Panel relationship and membership to be undertaken resulting in an active Citizens' Panel which is involved across a range of participatory projects. Now that the Haringey Engagement Hub has been launched we will begin actively looking at the future role for the Citizens Panel and how this sits as part of our ambitions under the Haringey Deal.
Staff across the council will have the tools and guidance to deliver high quality consultations which are representative of all our communities.	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Green	Green	Unchanged	New consultation guidance has been drafted and launched alongside a wider set of Haringey Deal participation guidance. This has been disseminated via internal comms, with a series of targeted lunch and learn sessions to follow.
All residents have a range of inclusive ways to participate and influence decisions that matter to them	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Green	Green	Improved	The Haringey Engagement Hub has gone live.
Through adopting the Haringey Deal resident voice will be at the heart of decision making.	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Ahmet	Amber	Amber	Improved	Learning from a wider range of engagement is being actively collated and shared across the council via a range of forums and mechanisms. This learning is shaping practise in particular in our understanding of how to most effectively engage with residents who are too often overlooked and the importance of targeted, in person consultation.
The VCS in Haringey is demonstrably more resilient, sustainable and collaborative	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Arkell	Amber	Amber	Unchanged	We are recommissioning a new capacity building partner for the VCS (voluntary and community sector) which will conclude in early 2024. We will work closely with the capacity building partner, and other statutory partners and organisations across Haringey to improve engagement with and provision of support to the VCS.
The council publishes and implements a new, fair, equitable and transparent approach to working with the VCS	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Arkell	Amber	Amber	Unchanged	We are recommissioning a new capacity building partner for the VCS (voluntary and community sector) which will conclude in early 2024. Several engagement workshops were held with VCS organisations earlier in 2023 to understand what the capacity building partner should deliver, and more engagement will take place with the sector in September 2023 to look at the specification.
Establish and develop a range of informal and formal opportunities and governance arrangements for young people to actively influence the design and delivery of services.	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Brabazon	Green	Green	Unchanged	SEND Youth Forum (Elevated Youth) established with over 20 members. Planning for Takeover Day underway for November with young people taking over roles such as the CEO, Leader, Mayor and Tottenham Hotspur CE. Priority for the next quarter is to develop a borough wide youth forum.
The VCS have a stronger voice in council decision-making and strategic development	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Arkell	Green	Amber	Improved	We continue to engage with a range of VCS groups on council planning and initiatives, longer established forums have been able to utilise improved relationships and trust with services across the council and NHS to deliver services to their own communities through commissioning opportunities
Seldom heard voices and all age participation is prioritised across all areas of activity	Theme 1 - Resident experience, participation and collaboration	Inclusive Public Participation	Cllr Gordon	Green	Green	Improved	Engagement of young people is core practice for Wood Green placemaking programme and each project will work with schools, or youth organisations. Wood Green Young voices is being recruited to currently.
Services will be delivered directly when doing so is beneficial for our workforce and our residents.	Theme 1 - Resident experience, participation and collaboration	Insourcing	Cllr Carlin	Green	Green	Unchanged	Office continue to undertake enabling reviews to which form the basis of the Council's service commissioning decisions.

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Increase in EVCPs (approx. 100 per year) / long term delivery route	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Improved	By April 2023, the council had 167 on street electric vehicle charging bays. To date in 23/24 we have delivered an additional 32 charging bays and are currently implementing a further 40 bays and 17 lamp column charging units on the street. There are plans to provide a further 40 bays by end of March 2024. In total we expect 112 bays to be delivered in 23/24 and 17 lamp column charging units. These are operated by Source London, BP Pulse and Chargy.
Car club vehicles available in the borough Increased sign up Increase of usage Journey data	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Amber	Amber	Unchanged	Working group established to agree scheme requirements and procurement
Number of dockless e-bikes providers operating in Haringey	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Unchanged	Report going to Cabinet to agree implementation of trial scheme and to approve procurement of dockless operators to deliver scheme
Increased tree planting on Haringey estates	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Improved	
Increased food growing in Haringey	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Arkell	Green	Green	Unchanged	The Food Action Plan has been drafted for submission to Cabinet for approval in September. The Eat Wood Green project, made up of a partnership between The Ubele Initiative CIC, Black Rootz, Haringey Council and the Wood Green BID supported by the GLA High Streets for All fund, is progressing well.
Reduced through traffic leading to safer, cleaner and more pleasant streets for people to walk, wheel, cycle and gather	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Unchanged	Changes implemented on 4th Sept 2023 following Interim Review of LTNs and Cabinet approval in July 2023. Monitoring ongoing and finalising programme for 2024 which will include when feedback from residents and businesses will be sought. All data, feedback and policy objectives will help inform the decision on the future of the LTNs.
An affordable bike scheme in the borough	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Amber	Green	Unchanged	Project is in the planning phase and should be completed in the 2nd Quarter subject to procurement
Number of cycle training sessions delivered. More people/local residents cycling.	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Improved	Cycle training has been delivered to 676 : 589 children (in 26 schools) and 87 adults in 1st quarter by our cycle training provider
Increased green canopy in identified canopy-deficient wards of Haringey (in the east)	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Improved	The new Urban Forest Project officer has commenced work and all wards in the borough have been mapped for future tree planting opportunities. With these two resources a new borough wide Urban Forest plan can be developed.
Improved flood defences and community resilience	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Chandwani	Green	Green	Unchanged	Gully cleansing and suds projects progressing on programme
Increased number of Cycle Hangers on public highways or council housing estates	Theme 2 - Responding to the Climate Emergency	A Greener and Climate Resilient Haringey	Cllr Hakata	Green	Green	Improved	In July 2023 Cabinet approved new provider of hangars. 100+ new cycle hangars (600+ spaces) planned in next year subject to consultation and approvals. First batch of 20 proposed hangars to be consulted on in August.
Bus companies operating in the borough will be aware of Haringey Council concerns arising from proposals.	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Ahmet, Cllr Hakata, Cllr Chandwani	Completed	Completed	Unchanged	A moratorium on implementation has been put in place by the Mayor. Unless this changes there is no further action required.
Retention of access to disabled parking	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Chandwani	Green	Green	Improved	Works progressing well on delivery of disabled parking on public highway. Awaiting decisions on arrangements on housing estates. Delivery of disabled parking on the public highway in 24/25 will be dependent on the amount of funding available.
Potential reduction in motorised delivery of goods	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Amber	Amber	Unchanged	E-cargo bikes available at River Park House & Finsbury Park. Demand to be assessed by April 2024

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Reduced casualties and safer road network in Haringey	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Chandwani	Green	Green	Unchanged	Delivery of the Road Danger Reduction Programme approved by Cabinet in early 2023 underway. Making progress but will need substantial additional funding to help meet Vision Zero targets of no deaths or serious injuries on Haringey roads by 2041. Analysis completed on traffic and speed information gathered for all roads currently not subject to 20mph. Solutions to decrease speeds will be consulted upon in 24/25 when funding is confirmed. A number of consultations completed and decisions taken in Q3 for speed reducing measures and zebra crossings, some delivered and some being delivered in Q4. Q4 will also involve further decisions with implementation of similar schemes, all aimed to help achieve commitments to vision zero by 2041. Whole corridor and junction studies commenced, to be delivered in 24/25 subject to funding. Power 2 wheeler study undertaken by external consultants completed, report expected in early 2024.
More accessible footways and carriageways	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Chandwani	Green	Green	Unchanged	Footway and Carriageway maintenance projects progressing on programme
Reduction in idling of cars	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Amber	Amber	Unchanged	Drivers engaged with during Weeks of Action generally continue to respond positively and switch off their engines on request. The introduction of school streets and other restrictions in key areas has contributed in reducing the the number of vehicles during key times
Contribution to recycling ambitions	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Chandwani	Amber	Amber	Unchanged	Throughout 2023 government was developing policy in this area with the latest consultation closing in November. Throughout the year Haringey responded to relevant consultations and officers were active participants in relevant fora including Defra LA Engagement Forum, LEDNet, NLWA, GLA, Relondon and other relevant organisations regarding waste and recycling legislative changes. Food waste collection is due to become mandatory.
Improved air quality and road safety around schools	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Amber	Amber	Unchanged	Scoping out implementation of project following Cabinet approval
Improved air quality and road safety around schools	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Amber	Amber	Improved	In September 23 we launch 1 school street to work alongside the Enfield Council's traffic scheme for North Middlesex Hospital. We are working on the delivery of 3 school streets relating to the Adaptive Wood Green Funding. There are plans for a further 7 school streets covering 9 schools in the borough. These are likely to be delivered in January 2024, subject to consultation
Build Community Awareness and Empowerment on carbon reduction and climate mitigation.	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Green	Green	Unchanged	Community Carbon Fund Round 2 decision on allocations made
Increased community participation in urban greening projects	Theme 2 - Responding to the Climate Emergency	A Just Transition	Cllr Hakata	Green	Green	Improved	Work has been completed on the design of the community scheme and will be launched in Q3. A commonplace consultation has also launched on a scheme for the community to adopt tree pits in their road.
RP forum to develop joint approach to retrofit	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Williams	Amber	Amber	Unchanged	
Improved energy efficiency in the PRS	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Williams	Green	Green	Improved	This is a 5 year project which started in November 2023. We aim to target privately rented property in the selective property licensing designation which fails the legal minimum energy efficiency standards. An officer has just been recruited to identify those failing properties and to work with landlords to improve their energy efficiency standards in order to meet the overall performance target.
Improved energy efficiency across the Borough's housing stock (all tenures)	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Williams	Green	Amber	Unchanged	Tender completed. Going through internal processes re award of contract
Implementation of a Corporate Property Model to maximise council and community benefit from the councils property portfolio	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Gordon	Amber	Amber	Unchanged	The budget consolidation process for corporate assets is progressing. A programme of accommodation review workshops with service areas commenced autumn 2023. A collaborative approach continues between the service delivery team and Capital Projects and Property to review the waste and park depot sites and inform the asset strategy. A concerted effort is afoot to populate the property asset system to ensure property information is held in one place. Resource for implementation stage continues to be a challenge.

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All council run schools to be net zero by 2041	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Brabazon	Amber	Amber	Unchanged	<p>The Council continues to work with the consultants who oversee the Mayor of London's Retrofit Accelerator – Workplace programme. The consultants have analysed the existing 'carbon performance' of the estate and provided two scenarios for investment – one to maximise the reduction in carbon emissions, the other to make a significant, but less costly, improvement. This data can now be used to prioritise sites and inform future funding submissions.</p> <p>It should, however, be noted that the total value of the option to maximise the reduction would cost between £27m and £33m, with an estimated discounted payback period of 53 years against indexed energy tariffs. This would produce an energy saving of 67% p.a., equivalent to 4000 tonnes of CO2 each year. The less costly option would cost between £7.4m and £8.8m, but would only reduce emissions by 800 tonnes p.a., with a 23 year payback period.</p> <p>The Council aims to develop a bid for properties where solutions are already identified for a future round of the Public Sector Decarbonisation Scheme.</p> <p>School condition improvement projects need to demonstrate that solutions will specifically improve the NZC performance of school buildings going forwards. For example, roof replacement works will prioritise improving insulation to reduce energy costs as much as weatherproofing as part of their specification, and alternatives, such as ground-sourced heat pumps to gas-fired boilers will be prioritised for heating works.</p>
By April 2023 all non-housing property leased out must achieve and EPC rating of 'E' or better and further enhanced energy ratings by 2027 and 2030 with all properties reaching Energy Performance Certificate (EPC) 'C' by 2027 and 'B' by 2030.	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Gordon	Green	Green	Unchanged	All EPC's have been received and uploaded onto the Asset Management Database. Using new information to review list we have a list of 40 on HPCS portal , waiting for two suppliers to register for next batch of EPC Surveys.
All council housebuilding schemes to target the delivery of net zero and passivhaus	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Gordon	Green	Amber	Unchanged	The housebuilding programme has a commitment to achieving as close to net-zero as possible and using Passivhaus principles when appropriate for the site. RAG is green for delivery as there are clear plans in place to achieve this, but amber for IO due to the fact most of these homes are on site, rather than completed yet.
Reduced carbon emissions from highways maintenance	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Green	Green	Unchanged	Low carbon and recycled aggregate based material being used to deliver the carriageway maintenance programmes.
Reduction in use of single-use plastic in the Borough	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Amber	Amber	Unchanged	Options for how best to reduce single use plastics in Haringey are being developed in association with the North London Waste Authority and other council departments. The Govt's ban on single use plastics is also due to be implemented in Oct 2023. Haringey is refreshing the previous single use plastics strategy.
Increased reuse and repair of goods within the Borough	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Green	Green	Improved	A reuse drop off point is available at Western Road Recycling Centre and work is underway to expand the range of reuse and repair activities in the Borough. This includes two textile repair workshops organised by TR Aid. An invitation for expressions of interest for reuse / repair projects was published on Haringey's website on 4/12/23.
More sustainable construction in the Borough	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Williams	Amber	Amber	Unchanged	Draft Local Plan to go to Cabinet and consultation later this year
Increased recycling rates in the Borough by expanding capacity of facilities to recycle.	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Amber	Amber	Unchanged	The council are working with NLWA to review their options for maximising the diversion of recyclables from residual waste and from their public recycling centres. We are awaiting more information on the dates that new NLWA facilities at the Edmonton EcoPark will open in 23/24.
Reduction in waste generation in the Borough	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Amber	Amber	Unchanged	A desktop exercise is underway identifying environmental groups that we can support or work with on waste reduction initiatives. An expression of interest request for community organisations to work with us, has been published on the Council's website.

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Work towards Achieving the GLA 50% Recycling Target (Destination 50%)	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Chandwani	Amber	Amber	Improved	Haringey's reduction and recycling plan outlining activities over the next two years will be available from September 2023. A waste strategy is also being developed for Haringey's new waste services and how they will contribute to destination 50%. This will be published in spring 2024. Haringey successfully bid for funding for a Boroughwide kerbside collection service of small electricals.
Decentralised Energy Network (DEN)	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Hakata	Red	Red	Decreased	Work towards a Full Business Case has paused, to allow time for an 'in-flight' review, due to external factors including higher borrowing costs, construction inflation, energy market volatility and technological assumptions in the scheme.
Greater resident input into waste services design	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Chandwani	Amber	Green	Improved	We are actively working with residents on service design including the waste services engagement activities earlier this year, and more recently the development of a litter behaviour change campaign. Our engagement work earlier in the year saw us shortlisted for the national Local Authority Recycling Advisory Committee (LARAC) annual recycling awards under the 'partnership category'.
Improved waste and recycling facilities for residents and businesses	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Chandwani	Green	Green	Unchanged	A container audit identifying all Haringey's waste and recycling bins is underway and is on track to be completed by the end of 2023. This will enable us to improve the way waste and recycling is managed where it is produced.
Reducing dumping and environmental crime	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Chandwani	Green	Green	Improved	-In Q1 there were 325 (revised) FPN's issued for waste related offences and we are awaiting the outcome of prosecutions cases listed for court at the end of August. In Q1 there has been a 5% reduction in dumped waste reports when compared to Q4. - In Q2 there were 561 (revised) FPN's issued for waste related offences. We saw an approximate 4% reduction in dumped waste. - In Q3 there were 511 FPN's issued for waste related offences. We continue to see a (3%) reduction of reported fly tips within the borough. We have 7 prosecutions outcomes to publish in next Q4.
Enforcement Co-production	Theme 2 - Responding to the Climate Emergency	A Low Carbon Plan	Cllr Chandwani	Amber	Amber	Unchanged	NWW Web page scheduled for end of Jan. Enforcement actions, appeals and work completed by Community Payback are being publicised fortnightly and monthly. PCN'S scheduled to be issued on the top 20 run down Phone boxes at the end of Jan.
Autism assessment waiting times for children are reduced and there is an improved support offer for families whilst they are waiting	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Amber	Unchanged	Autism assessment waiting times have fallen overall from 70 weeks to 52.5 (target is 52) weeks in Q2 due to investment and improvements in the pathway in Haringey and across North Central London. The number of children referred for assessment has doubled since the last SEND inspection, from 320 waiting to 652, in line with national growth in demand. If demand had been stable, the actions Haringey has taken would have reduced the overall number waiting by 13%
More children under 5 who need support with language and communication skills are receiving early support to be confident communicators.	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Green	Improved	Get Talking Haringey initiative has been expanded in our libraries to focus on reading with children. Our new Early Language and Communication Workers will be supporting nursery practitioners to develop their skills and confidence when supporting children with communication and language difficulties.
Our early years local offer to all parents and families is improved, providing clear information, advice and guidance easily accessible	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Green	Unchanged	Our Early years local offer has been reviewed, updated and published on our website and social media channels.
More SEND children at Early Years stage are receiving good outcomes	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Green	Unchanged	72.8% of all children achieved the Good Level of Development (GLD). 36% of children with SEN support achieved the GLD and 10% with EHCPs.
An increased number of children with SEND are accessing their statutory entitlement in a high quality inclusive early years setting.	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Green	Unchanged	98% of settings are good or better. Our new EY Strategy is newly published which has SEND as one of its main priorities. We are reviewing the SEND bandings and funding for children with SEND.

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More children achieve health and wellbeing outcomes, supported by services and provided by the Healthy Child Programme	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Green	Improved	<p>Our service provider has reported the following progress and impact being made:</p> <ul style="list-style-type: none"> •During quarter 2 the health visiting teams have begun to send out information letters to pregnant clients after 28 weeks gestation on receiving notification by midwifery service. The information letter gives details of the health visiting service with links to the HV website and Children Centre services and Family Hub. This will support women in accessing services at the right time during their ante natal period. •There has been an increase in the number of 6-to-8-week reviews completed in timeframe. In total including the reviews completed outside of the time frame of 56 days, almost 90% of families have been seen. •The target for uptake of 1-year health reviews is 80%, this is the first time the service has reached this target. The service is now sending text reminders to families prior to their booked appointment. •Health Visitor leads have met with the PVI nurseries to discuss the uptake of development reviews and now have placed posters in settings giving information about the health reviews and contact details of single point of contact and link to universal Speech and Language communication Needs (SLCNs) work. •The target for uptake of 2-year health reviews is 80%, the uptake for quarter 2 of 75.3% is the highest achieved to date, significant improved reach to children. Text reminders to families prior to their booked appointment has played a significant part in this improvement. •The service has seconded 5 Health Visiting Students for Haringey, in line with the recruitment and retention improvement plan.
More vulnerable parents are receiving the help they need in their children's early years via sustained home visiting	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Amber	Amber	Unchanged	<p>No change in number of parents uptake on MECSH programme since previous report. Commissioners continue to work in partnership with our provider to increase the uptake of eligible parents receiving this programme.</p> <p>The health visiting service continue to address the work needed to increase the number of families who are eligible to receive the Maternal Early Childhood Sustained Home Visiting (MECSH). A prerequisite of the MECSH programme requires health visitors to undertake additional home visits to families with identified vulnerabilities that place the child at risk of poorer health and development; or parents who lack the ability to self-manage.</p> <p>The service report that slow progress relates to workforce issues impacting on provision. Commissioners continue to monitor progress and actions being taken by the provider to address issues highlighted by our provider including drawing on guidance and support available from the regional MECSH team.</p>
An increased number of families from underrepresented groups are benefitting from the free childcare entitlement resulting in better early years outcomes	Theme 3 - Children and Young People	Best Start in Life	Cllr Brabazon	Green	Green	Improved	New expansion of childcare entitlement for working parents of 2 year olds from April will support families to return to work and to be able to afford childcare.
More parents are aware of, and take up, our local school holiday offer, particularly from those who would benefit most from this provision.	Theme 3 - Children and Young People	Happy Childhoods	Cllr Brabazon	Green	Green	Improved	The local school holiday offer was promoted widely with 5000 community holiday booklets delivered to more than 100 sites in Haringey, including schools and other key community sites. Schools ordered a total of 8182 tickets/codes to give to families to book onto holiday activities for Easter.
Parents and carers increasingly feel they are recognised as equal partners in developing and delivering SEND services.	Theme 3 - Children and Young People	Happy Childhoods	Cllr Brabazon	Green	Green	Improved	Parents and carers increasingly tell us they feel engaged throughout the referral and assessment process. Data shows the number of positive experiences has increased. We are also active participants in co-production meetings with schools and parents, as well as engaging regularly and collaboratively with the Parent & Carer forum.
Children with SEND are supported to thrive and achieve the best educational outcomes and health and care packages	Theme 3 - Children and Young People	Happy Childhoods	Cllr Brabazon	Green	Green	Improved	There has been significant improvement in the completion of Education, Health and Care plans with 90% now completed in 20 weeks and 85% are compliant. This performance is within the top quartile in the country. The percentage of annual reviews completed on time has also improved to 60% but is still an area of focus for improvement. This ensures children's needs are assessed at regular intervals so that they receive the support they require to achieve positive outcomes.

CDP Outcome	Theme	Outcomes (HLO)	Cabinet Member	Activity & Output	Achieving Intermediate Outcome	DOT	Commentary Update at Quarter 3
Robust Travel Assistance Policy is in place with a range of travel assistance options. Competent and well-trained staff with good communication with parents and carers.	Theme 3 - Children and Young People	Happy Childhoods	Cllr Brabazon	Green	Green	Improved	Increased travel assistance options are now in place which include personal transport budgets, independent travel and cycling alongside the more traditional routes of Travel Buddies and Coach Escorts on taxis and buses.
An integrated, multi-agency approach to support both pre- and post- birth and childhood through enhanced children's centre partnerships and locality based 0-19 Family Hubs has been developed and is embedded locally	Theme 3 - Children and Young People	Happy Childhoods	Cllr Brabazon	Green	Green	Improved	Triangle Family Hub was successfully opened at the end of quarter one. A range of new services have been commissioned with a draft operating model in place and new agencies delivering services from the hub. Work is ongoing to identify a suitable building for the second Family Hub which is scheduled to be open by March 24. A range of buildings have been identified with positive discussions with providers.
More young people from disadvantaged groups are able to access higher education	Theme 3 - Children and Young People	Successful Futures	Cllr Brabazon	Amber	Green	Unchanged	There has been a reduction in the number of young people whose education, employment or training status is unknown . At the end of August it was 1.4% (76 young people) compared to 2.6% (145 young people) at this point the year before. Support from schools and the multi agency network has led to the improvement.
The numbers of young people aged 16 and 17 whose education, employment and training status are unknown is reduced.	Theme 3 - Children and Young People	Successful Futures	Cllr Brabazon	Green	Green	Unchanged	There has been a reduction in the number of young people whose education, employment or training status is unknown . At the end of Aug, there were 1.4% of young people who were either not in education, employment or training (NEET) (36 young people) or their EET status was unknown (45 young people) which positions us as 4th best performing against our 11 statistical neighbours. However, this figure will rise as we move into the next quarter where the statutory reporting is reset for the new Year 12 and Years 13 cohort and officially reported at the end of Jan 24. Support from schools and the multi agency network has led to the improvement.
Children in Care from global majority communities are better supported through services and by foster carers in a way that develops and reinforces a positive sense of identity and belonging.	Theme 3 - Children and Young People	Successful Futures	Cllr Brabazon	Green	Amber	Improved	We continue to deliver our Proud to be Me initiative. We have a target that the Cultural Competency training will be a standard part of foster carer's personal development plans. The first cohort of foster carers have completed their training and the next training will be delivered in February. We have developed and are consulting on our anti-racist practice standards and plan on launching these at the beginning of December.
More young people with SEND are successfully moving into employment, with support from the council.	Theme 3 - Children and Young People	Successful Futures	Cllr Brabazon	Green	Green	Improved	Over 20 SEND Supported Internships roles have been developed within the council, work is underway to fill these roles over the next academic year with 7 potential placements to date.
More young people can access high quality information, advice and guidance relating to employment	Theme 3 - Children and Young People	Successful Futures	Cllr Gordon	Green	Green	Unchanged	The employment support targets for young people not in Education, Employment and Training are on track. Regular support is being delivered in Rising Green Youth Hub, alongside other Early Help Youth Services. Between April 23 and Nov 23 Haringey Works has supported 230 young people with 65 placed into employment, 25 going into education or training, 2 entering work experience placements and 5 into apprenticeships. 20 young people had sustained employment for over 26 weeks.
An increased number of young people are meeting educational attainment goals	Theme 3 - Children and Young People	Successful Futures	Cllr Brabazon	Green	Green	Improved	Latest results show that in 2022 , 70.6% of Haringey children achieved a 'Good Level of Development' in Early Years and this was higher than the London and National figure . At Key Stage 1, 58.5% of our children achieved 'Expected standards' . This was close to the London average (58.7%) and better than the National average (53.4%). Results at Key Stage 2 showed that 65.1% of children achieved 'Expected Standards' and this exceeded London and National figures. GCSE results showed that the average 'Attainment 8' figure for Haringey was 50.4, which was better than the National average of 48.9.

CDP Outcome	Theme	Outcomes (HLO)	Cabinet Member	Activity & Output	Achieving Intermediate Outcome	DOT	Commentary Update at Quarter 3
Working with migrant, asylum seeking and refugee residents to deliver on the objectives set out in Haringey's Welcome Strategy	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives	Cllr Das Neves	Green	Amber	Improved	<ul style="list-style-type: none"> We continue to increase the number of VCS organisations we are collaborating with to support vulnerable migrants in Haringey The GLA are pleased with our project delivery (funded by them) supporting Hong Kong BNO residents, we will be bidding for additional funds that have been made available for 2024 We've continued to prioritise registration with GPs and schools for any newly arrived family and our primary care and schools and learning colleagues have been collaborative and swift in ensuring new residents are registered as quickly as possible We held a number of events in the lead up to the Christmas period including: Hongkonger Christmas Market visit at Southbank Christmas Market, monthly Hongkonger Meet up – Art and Movement session with a Festive Dinner, Ukrainian St Nicholas Event, Festive BBQ with residents and local community groups for single males seeking asylum, Christmas Lunch & Festivities with OK Foundation for families seeking asylum We continue to work to improve communications with the Home Office and partners to support and safeguard individuals more effectively, including through lobbying via London Councils We have increased in-reach support to residents placed in asylum accommodation provision to respond to the increased rate at which they are receiving outcomes on their refugee status, we have also continued to lobby the Home Office to give sufficient notice periods for these decisions, and for residents being moved to other accommodation provision in the Home Office estate
A reduction in levels of violence against women and girls.	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives	Cllr Das Neves	Amber	Amber	Unchanged	<p>We have completed our co-design activities to support the recommissioning of VAWG services through a programme of workshops and surveys. All were accessible by both residents and professionals, including those with lived experience of VAWG to ensure their insights are at the core of our response. We worked to ensure that a range of Haringey's community groups were engaged in the process, including a Somali Islamic women's group, a Turkish and Kurdish women's group, young people at Rising Green, and the multi-faith forum; to both raise awareness within these spaces and provide the best opportunity to ensure our future pathway of provision meets the needs of our residents. A calendar of awareness raising activities was undertaken for the 16 Days of Activism Against Gender Based Violence from 25th Nov to 10th Dec; this included a Walk for Women highlighting the work of the Council and key partners in tackling VAWG with over 50 attendees, lighting George Meehan House purple, as well as educational sessions to improve multi-agency responses, which included Women, Domestic Abuse and Gambling delivered by GamCare, and an Introduction to Haringey's VAWG Services. It is important to note that that preventative activities intended to achieve a long term reduction in VAWG – namely awareness raising, ensuring the provision of specialist support services and reducing the barriers that victim/survivors face in accessing these – may initially improve levels of recognition, disclosure and reporting which increase overall VAWG figures for Haringey.</p>

CDP Outcome	Theme	Outcomes (HLO)	Cabinet Member	Activity & Output	Achieving Intermediate Outcome	DOT	Commentary Update at Quarter 3
Residents will feel more connected to their neighbours and feel they live in an area where people help each other.	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives	Cllr Das Neves	Green	Green	Improved	<p>To further support the neighbourhood approach, the Connected Communities will shift the organisation of the team to reflect the three localities of West, East and Central more explicitly from July. These sub teams will each responsible for progressing a number of identified projects within their locality. Local projects include a gardening groups, supper club, and a beat the heat cool spaces project. Future plans include a hoarding support project, a community cooking & nutrition project at St Ann's library.</p> <p>A range of projects are also underway within the the Healthy Neighbourhoods Programme to address health inequalities across the east of Haringey.</p> <p>Healthy Neighbourhoods is a multi-agency collaboration between NHS, primary care, Council and VCSE partners on behalf of the Haringey Borough Partnership, working with diverse under-served communities living in the east of the Borough to address health inequalities. Its intention is to co-design and deliver a range of preventative and planned care solutions to improve health, well-being and life chances.</p> <p>A total of 23 projects are underway, delivered by a range of VCS partners and grassroots organisations under the following themes.</p> <ul style="list-style-type: none"> • Ensuring Best Start in Life (largely focussed on childhood weight management, healthy eating and speech and language): • Improving Prevention, Diagnosis and Management of Acquired long-term conditions (kidney disease, cardiovascular disease/hyper-tension and COPD); • Improving mental well-being and encouraging people to come forward for help, particularly focussed on younger people from non-White British ethnic backgrounds; • Supporting Vulnerable People including those with severe & multiple disadvantage and those with sickle cell disorders, to recognise even within deprived communities, there are individuals who have greater need. <p>The overall programme is progressing well with an evaluation due by the end of the year.</p>
Improved access by ensuring residents receive holistic support in their local area.	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives	Cllr Das Neves	Green	Green	Improved	<p>A range of projects are also underway within the the Healthy Neighbourhoods Programme to address health inequalities across the east of Haringey.</p> <p>Healthy Neighbourhoods is a multi-agency collaboration between NHS, primary care, Council and VCSE partners on behalf of the Haringey Borough Partnership, working with diverse under-served communities living in the east of the Borough to address health inequalities. Its intention is to co-design and deliver a range of preventative and planned care solutions to improve health, well-being and life chances.</p> <p>A total of 23 projects are underway, delivered by a range of VCS partners and grassroots organisations under the following themes.</p> <ul style="list-style-type: none"> • Ensuring Best Start in Life (largely focussed on childhood weight management, healthy eating and speech and language): • Improving Prevention, Diagnosis and Management of Acquired long-term conditions (kidney disease, cardiovascular disease/hyper-tension and COPD); • Improving mental well-being and encouraging people to come forward for help, particularly focussed on younger people from non-White British ethnic backgrounds; • Supporting Vulnerable People including those with severe & multiple disadvantage and those with sickle cell disorders, to recognise even within deprived communities, there are individuals who have greater need. <p>The overall programme is progressing well with an evaluation due by the end of the year.</p>

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A reduction in digital exclusion in the borough so all residents can benefit from the social, health and economic benefits of tech.	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives		Amber	Amber	Unchanged	Libraries are continuing to deliver the training programme Learn my Way and are working with partners to deliver additional programmes including Haringey Learns. Digital inclusion projects delivered as part of the Healthy Neighbourhoods programme for the Haringey Borough Partnership and with health partners continue to perform well including coffee and computers that supports residents to access digital and create local connections to reduce social isolation.
Greater use of leisure centres and parks, by a wider section of the community, to help everyone pursue and maintain a healthy lifestyle.	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives	Cllr Arkell	Amber	Amber	Unchanged	The Council has worked with Fusion to reopen the gym, sports hall and group exercise studios at Tottenham Green Fitness and Pools. Whilst out in our parks the Council was able to extend the opening of the three outdoor paddling pools seven days a week rather than the usual weekends only.
Improved mental wellbeing and a decrease in the stigma around mental health.	Theme 4 - Adults, Health and Welfare	Healthy and Fulfilling Lives	Cllr Das Neves	Amber	Amber	Unchanged	The council is promoting a wide and strong range of digital and in person services to support residents with their wellbeing. We are promoting a host of evidence based and coproduced digital mental health services such as KOOTH, NHS GO and Good Thinking which provide culturally tailored resources to help people from diverse communities to maintain good wellbeing and access support when needed. Information about support and wellbeing initiatives is available on the Great Mental Health resources hub: https://www.haringey.gov.uk/social-care-and-health/health/public-health/mental-health-and-wellbeing/great-mental-health-haringey/mental-health-resource-hub Haringey created the innovative and ambitious idea of a Great Mental Health Day in 2021. It now takes place annually and has now become a London Wide Day which is supported by the Mayor of London. It is held every January. Great Mental Health Day in 2023 was a very successful day and many residents attended online or in person community events which were led by community organisations in collaboration with the council. An evaluation of the day was undertaken and is available on the Great Mental Health resource hub.
Food poverty, food cultures and food opportunities will be a visible council priority. Food help will be easy to find, accessible and non-stigmatising.	Theme 4 - Adults, Health and Welfare	Advice and Support	Cllr Arkell	Green	Green	Improved	Action plan drafted for submission to Cabinet for approval in September.
Increased awareness of, access to, financial advice and support in the borough	Theme 4 - Adults, Health and Welfare	Advice and Support	Cllr Chandwani	Green	Completed	Improved	
A reduction in overall debt in the borough and fewer residents entering debt.	Theme 4 - Adults, Health and Welfare	Advice and Support	Cllr Chandwani	Green	Amber	Improved	
Further development of supply options to support the avoidance of temporary accommodation where possible but ensuring the quality of TA supply when needed.	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Red	Improved	Use of B&B is a last resort, however there are more families in B&B compared to the last period. A B&B elimination Plan is being developed to avoid and ultimately end use of B&B's
The Council will continue to deliver more council homes for council rent	Theme 5 - Homes for the Future	Homes For the Future	Cllr Gordon	Green	Green	Unchanged	RAG ratings are green as the three key elements of this target has either already been achieved or are on track.
There will be more of the high quality and sustainable new homes Haringey's residents need	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Amber	Improved	Draft Local Plan to go to Cabinet and consultation later this year and Council Housebuilding programme now has 2000+ units on site.

CDP Outcome	Theme	Outcomes (HLO)	Cabinet Member	Activity & Output	Achieving Intermediate Outcome	DOT	Commentary Update at Quarter 3
There will be a co-ordinated and compassionate response single adults who are facing homelessness.	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Green	Green	Improved	Delivery and outcomes Rag status are Amber as although activities are on track a heavy reliance on private sector accommodation and current market factors means fewer affordable properties are available to prevent homelessness. Current performance against the metric is 88%. 60 successful outcomes. 68 would have been needed to meet target.
Our council homes will be of a higher quality	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Amber	Improved	<p>Work to improve the quality of Council Homes is being undertaken under a Housing Improvement Plan agreed at Cabinet in April 23. Positive progress on improving the quality of homes includes:</p> <ul style="list-style-type: none"> •A new Asset Management strategy approved by Cabinet in December 2023 that sets out our plans to bring all council homes up to the Decent Homes Standard by 2028 and deliver energy efficiency and decarbonisation measures to support the Council's ambition for a net zero borough by 2041. •From April 2023 to the end of November 2023, we have brought 1170 homes up to the decent homes standard, exceeding the target of 1000 homes that we agreed with the Regulator of Social Housing for this year. •Our performance against our key building safety and compliance indicators (fire, gas, electrical, asbestos, lifts and water hygiene) has been strong across the year, which is helping to ensure residents live in safe and well-maintained properties. •Our repairs service has brought in additional staff to respond effectively to the high volumes of repairs needed to maintain our housing stock, including specialist staff to respond to complex cases including damp & mould and disrepair.
There will be a decrease in rough sleeping in the borough	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Amber	Decreased	A decrease in rough sleeping: The number of people rough sleeping in the borough has increased. This mirrors trends seen across London and is exacerbated by economic factors such as the cost of living crisis, lack of supply of affordable accommodation and changes to immigration policy. In spite of this, prevention of return to the street remains strong, and we have seen significant increases in attendance at Mulberry Junction, our day centre service for people who are experiencing rough sleeping.
There will be an overall improvement in the social housing sector in Haringey	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Amber	Unchanged	All RP roundtable held Feb 2023; bilaterals council/individual RPs underway and nearly complete; 2 Task & Finish groups meeting from September (damp and mould & resident engagement). Data requests to RPs pending to identify any areas of concern.
Provide reliable customer-focused services that we, our tenants and leaseholders can be proud of.	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Green	Green	Unchanged	<p>The 2022/23 STAR Survey was completed and a report considered by Housing Board in February 2023. This gives a baseline for understanding current satisfaction levels. Cabinet Members approved a detailed service improvement plan in April 2023 for all the housing landlord service which has been consulted upon with residents to ensure the priorities in the plan are correct. The plan addresses areas identified as being rated as poor in the 2022/23 survey by residents and focuses on the Regulator for Social Housing tenant satisfaction measures (TSM). This will cover areas such as compliancy, repairs, income, tenancy, estates and neighbourhoods and resident engagement. There are new governance arrangements in place to manage and monitor progress of the service improvement action plan. Arrangements are underway to improve further monthly monitoring of satisfaction across the Landlord Service from April 2023, especially the new regulator KPIs, to ensure the impact of these key actions have an overall positive impact on satisfaction.</p>
We will ensure that our council housing is allocated fairly to those in housing need and that we make best use of our stock	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Red	Amber	Unchanged	Rag status is Amber for activity Delivery as although a new policy is due to be ready for Cabinet consideration by Dec, the policy will be implemented early in 2024

CDP Outcome	Theme	Outcomes (HLO)	Cabinet Member	Activity & Output	Achieving Intermediate Outcome	DOT	Commentary Update at Quarter 3
There will be an improvement in the Quality of the Private Rented Sector	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Green	Amber	Improved	We are now proactively targeting property landlords within the selective property licensing designation area, which we believe to be privately renting without the appropriate license. Intelligence held on the private rented sector is being used to target those property owners. Enforcement action will be taken against landlords who fail to license.
There will be a decrease in the number of families who need to live in temporary accommodation .	Theme 5 - Homes for the Future	Homes For the Future	Cllr Williams	Amber	Amber	Decreased	Both Rags statuses are Amber as there has been an increase in households in temporary accommodation from the previous period due to a challenging PRS market which affects our ability to prevent and relieve homelessness and move people from temporary accommodation into settled homes. We continue to look at a range of options which can support this work.
New developments which encourage increased community connections, and positive social interactions	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Williams	Green	Green	Unchanged	Upcoming Tottenham Voices programme will seek views on public spaces, with learning to feed into co-design process on spaces within HRW. Community engagement also taking place on meanwhile interventions at HRW, including improved play area
Improved street lighting in the borough	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Chandwani	Green	Green	Unchanged	LED upgrade programme completed, renewal of aged street lighting columns progressing on programme. Rollout of the new Central Management street lighting scheme complete, but some technical teething problems being ironed out before the system is brought into full operation.
Public confidence in the Police is improved, particularly for young black men	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Jogee	Amber	Amber	Improved	Much of the work around Public trust and confidence is in development and is aligned to several internal and external workstreams such as the Met Police Service (MPS), Turnaround Plan (www.met.police.uk/notices/met/the-turnaround-plan-more-trust-less-crime-and-high-standards). Additionally, Stop and Search work is ongoing, being led by children's services with focus on contextual safeguarding for Young People under the age of 18 who have been stopped by the police.
Improved visibility, perception, transparency, understanding and confidence in enforcement services	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Jogee	Green	Green	Unchanged	Weeks of Action are currently being delivered on a monthly basis as part of a rolling programme across the borough.; 7 weeks of action have taken place since Nov 2022. Over 1000 members of the public and 100+ businesses have been engaged to date.
Strategic approaches to both vulnerable young people and community safety more broadly are refreshed	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Jogee	Green	Green	Unchanged	The Young People at Risk Action Plan for the next 3 years with a new KPI framework has now been developed, launch planned for Feb 24 with mechanisms in place to evidence impact. Youth at Risk network with partners established.
Vulnerable women and victims of VAWG have access to safe spaces	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Das Neves	Amber	Amber	Unchanged	Haringey council is working with local community organisations to establish safe spaces for women. These already include a variety of settings such as libraries, food banks, places of worship, and community centres. There are currently over 30 safe spaces in Haringey. The VAWG team are working to increase the number of safe spaces in Haringey by offering training and advice.
Reduction in Violence against women and girls	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Das Neves	Amber	Amber	Unchanged	Haringey Council works with different organisations and partners across Haringey to raise awareness of the issue of VAWG and the support services which are available. Haringey continues to expand the services for residents and has a strong service offer in relation to other boroughs. For example we have commissioned specialist organisations such as IMECE which provide BAME Specialist Independent Domestic Violence Advisors (IDVAs) and GALLOP who provide LGBTQ+ Specialist Independent Domestic Violence Advisors (IDVAs). We have also commissioned NIA to provide a specialist KIDVA service to support children who have been affected by domestic abuse. We will continue to focus on reducing inequalities and improving access to services for victims of VAWG through ongoing council social media and campaigns such as 16 days of action in November 2023. Further information is available on the councils VAWG webpage.
Haringey is a place where hate crime is never tolerated but challenged, reported and dealt with appropriately.	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Jogee	Green	Green	Improved	Progress continues on the development of the Hate Crime strategy. The 12-week public consultation period has concluded, and the team is currently in the process of reviewing the feedback, which will be compiled into an evaluation report.

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Safer Public spaces for women	Theme 6 - Safer Borough	A borough where all residents and visitors feel safe and are safe.	Cllr Das Neves	Amber	Amber	Improved	There are a number of initiatives planned to ensure that public spaces are well used and safer for women. Later this year several sports activities will be taking place in parks regularly such as woman's netball in Markfield Park and Finsbury Park. There has been improved lighting in several areas such as Ducketts common and Finsbury Park. The council are continuing to promote public spaces and activities which are available for women and girls on the councils webpages and through council communications.
Increase in resident, cultural sector and community collaboration and participation in arts & culture	Theme 7 - Culturally Rich Borough	Haringey will be a place where arts, culture and heritage is fostered, celebrated and valued, and is woven through everything the council does	Cllr Arkell	Green	Green	Improved	Promoting importance of culture and heritage by delivering activities and celebrations - eg Black History and Women's History month. Together with Alexandra Palace secured external funding to develop a programme for young people to train as curators and deliver cultural events such as concerts at Wood Green library - part of a new programme "Library Lates" .
The council will have a more fully developed vision for the role of arts, culture and heritage in the borough	Theme 7 - Culturally Rich Borough	Haringey will be a place where arts, culture and heritage is fostered, celebrated and valued, and is woven through everything the council does	Cllr Arkell	Green	Green	Improved	Established an internal strategic board, chaired by the director of CSE. Appointed a new officer to write the culture strategy and work has commenced with the culture sector including setting up a culture strategy working group chaired by the Cabinet Member
Celebrating and inspiring will enhance Haringey's cultural reputation and profile in London and beyond.	Theme 7 - Culturally Rich Borough	Haringey will be a place where arts, culture and heritage is fostered, celebrated and valued, and is woven through everything the council does	Cllr Arkell	Green	Green	Unchanged	Lots of work has taken place to coordinate cultural activities and national/London/local events, including Windrush. Development of culture strategy is underway.
The council adopts a strategic approach to delivering an Inclusive Economy	Theme 8 - Placemaking and Economy	Towards an Inclusive Economy	Cllr Gordon	Completed	Completed	Improved	Opportunity Haringey was approved by Cabinet on the 7th November 2023. A formal launch will take place in February 2024 and will include the opportunity for businesses and partners to discuss the proposed business forum, and business pledge.
Existing businesses are supported to be resilient and adapt to a challenging and rapidly changing trading environment	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Improved	A business support programme was designed and delivered to support 100 existing businesses and 100 start-ups. Over 200 were supported, surpassing the target and the target for new jobs created was 30 with 43.5 new jobs created. The target for retained jobs was 30 and the programme achieved 86.5 jobs retained. A new programme will start in January
Existing businesses are supported to be resilient and adapt to a challenging and rapidly changing trading environment	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Completed	Completed	Unchanged	Project now completed. New project is 8.2.9
Existing businesses are supported to be resilient and adapt to a challenging and rapidly changing trading environment	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	The BuyHaringey website has had over 2,400 downloads and over 490 businesses are live on the site/app.
Existing businesses are supported to be resilient and adapt to a challenging and rapidly changing trading environment	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	A new Cost Savings programme launched in January with the aim to engage with over 2,000 businesses, with 250 121 meetings with direct support.

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Increased new business creation activity and business growth, with a focus on minority-owned business	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	The Start Ups and Entrepreneurial Support programme consists of a range of support for new start ups and entrepreneurs. Recent activity includes Global Entrepreneur Week and two well received workshops attended by 22 local entrepreneurs at start up or pre-start up level. GEW will be followed by another 8 workshops in January and February
Increased new business creation activity and business growth, with a focus on minority-owned business	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Green	Unchanged	Duplicate
Creating more employment space, jobs and apprenticeship and buy locally in the supply chain	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	To date 9 PVF loans have been awarded, two businesses have received conditional offer, pending securing lease of properties. Two more applications are in advanced stages of approval. To date 23 OIF loans have been awarded. A Post Office in Wood Green have submitted an application for funding and officers are reviewing.
Businesses in industrial estates are supported to stay, expand and create new jobs	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	An Industrial Area Wayfinding and Signage project is underway to develop a boroughwide approach for clearer navigation of our industrial Area locations for businesses. The project will be two-fold, one to produce the strategy, another to deliver new signage/wayfinding into the ground. Nine OIF businesses and three PVF businesses are in Industrial estates. Federation of Small Businesses membership support commissioned with a target to have 180 businesses take up the offer.
Markets across the borough are supported to thrive, new entrepreneurial activity is supported alongside existing traders, small business creation and growth encouraged	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	Tottenham Green Market operator was appointed in October. Tottenham Winter Festival and market took place in December at the Bernie Grant Arts Centre. A Market strategy is being developed to map existing markets and identify potential sites, and advise on the most appropriate legislative framework for markets to operate under
Improved accessibility of high streets and town centres	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Green	Unchanged	UK Shared Prosperity Fund funding from central government will fund a project to be scoped and delivered later in 2024/25, to help address disability access issues
Residents and employees have access to services at different times to suit working patterns. Hospitality and leisure offer with operating hours that support footfall in high streets and town centres	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	As part of Opportunity Haringey, the Council will develop an evening/night time economy strategy to encourage and support extended opening hours and associated footfall. A successful programme of Christmas light-switch ons were held across the borough, increasing footfall
High streets and town centres are supported to continue to adapt to the post-Covid landscape, including changed consumer and visitor behaviour	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Amber	Unchanged	The Council has a range of business support services available supporting business on our high streets mentioned in other CDP Outcomes
Businesses supported to benefit from growth and increased trade from Green Economy activity, including retrofit, as part of the Just Transition	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	Green Skills (including supporting activities prioritised in the emerging Opportunity Haringey) are being scoped Green Grants were launched November. This is a fund of £100,000 available to creative businesses in the CEZ. They are able to apply for grants ranging between £2,000 - £20,000.
Increase resilience and growth in creative industry businesses, freelancers, and workspaces Effective engagement through network	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Improved	Creatives in Haringey continue to be supported. Recent activity included a Made by Tottenham Pop-Up Shop in November and December, supporting around 50 local makers and businesses. Green Grants were launched November. This is a fund of £100,000 available to creative businesses in the CEZ. They are able to apply for grants ranging between £2,000 - £20,000.
Ongoing audit of vacant units across town centres and high streets	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Amber	Improved	High street vacancy rates in March 2023 ranged between 3.03% and 17.39%. The Haringey borough-wide average vacancy rate is 8.29%. This compares to the London average vacancy rate of 9.2% and the UK-wide vacancy rate of 11%.

CDP Outcome	Theme	Outcomes (HLO)	Cabinet Member	Activity & Output	Achieving Intermediate Outcome	DOT	Commentary Update at Quarter 3
Improved high-speed broadband connectivity in the Northumberland Pk area.	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	Northumberland Pk (NP) Fibre broadband Current status Ph1 Duct work: On site. Fibre ducts installation progressing well on Park Lane N17 and nearby NP areas. Ph2: At tender preparation stage- led by LBH Digital Services. Contract for installation works to be let by Jan 2024. Main installation works to commence in Feb 24 and full spend and delivery of outputs by March 2026.
The council adopts a strategic approach to securing and retaining investment within the Borough	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	Investment is one of the main themes of Opportunity Haringey and will be area of significant focus over next 3-6 months
Improved digital connectivity of corporate estate (residential, corporate and commercial)	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Amber	Unchanged	Wayleaves Agreement signed with 3 major broadband suppliers in June 2022. Wayleaves Agreement with BT Openreach is imminent. Broadband Installation of social housing blocks started in November 2022. Phased prog. Work to be completed by March 2026
New workspaces are created in the borough, meeting the need for local, affordable places to work, increasing the local employment base and driving spend	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Amber	Amber	Unchanged	Opportunity Haringey Workspace Fund was launched in December to enable the delivery of additional workspace and create sustainable long-term job-opportunities for local people
Improving safety in town centres and for business	Theme 8 - Placemaking and Economy	High Streets, Town Centres & Businesses	Cllr Gordon	Green	Green	Unchanged	A Day of Action in Bruce Grove took place on the 24th November, to bring together a multi agency approach to visit all businesses in Bruce Grove to address issues of crime they are currently experiencing. This activity is also part of the Tottenham Voices programme. Also attending were the Met Police Designing Out Crime Team to help guide Council officers to design safer public realm schemes. Night Time Economy Solution were also contracted to deliver a BCRP pilot for West Green Road from 1st Dec 2023 to 31st Jan 2024 to support 12 businesses with issues of crime.
...women experiencing domestic abuse	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Unchanged	Delivery of a joined-up local employment & skills offer continues. In addition, we are working with SOLACE to provide specific support to women experiencing domestic violence.
...Young People	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Unchanged	Our Rising Green youth hub provides specialist youth employment services linked to the Council's early help offer for young people. The project is supporting young people to develop skills and support and encourage them into employment and training opportunities In addition, Project 2020 is also working with Community Music to deliver a Music and Media project to support young people to gained greater skills in these areas.
We will support more residents to access temporary employment opportunities within Haringey Council	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Our Haringey Works Temporary Employment Service continues to support recruitment managers to access temporary staff from local people
Residents will be supported into apprenticeship opportunities directly within the council	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Our pilot Intermediate Labour Market project - has supported residents into placements in Parks and Leisure. Of the first cohort of 5 residents, 3 successfully gained employment following their placement. The second cohort of residents are currently undertaking their work placements. Our Apprentice Levy support has also allowed businesses to recruit 29 apprenticeships within the year.
Residents will be better supported to access training and jobs in growth employment sectors with an initial focus on Health, Construction, Creative Industries, Green and Tech/Digital	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Specific support is being provided to residents to enter "growth sectors". This includes careers events and dedicated advisors. In addition we have a number of dedicated employer engagement advisors who work directly with employers to identify their employment needs and link residents to these job opportunities.

CDP Outcome	Theme	Outcomes (HLO)	Cabinet Member	Activity & Output	Achieving Intermediate Outcome	DOT	Commentary Update at Quarter 3
We will maximise opportunities for residents through a just transition to a net zero economy are maximised	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	We are working with the Council's Carbon Management Team (Fast Followers) and CONEL Green Skills Hub to identify business up-skilling and resident training opportunities. A new business engagement role is being recruited by Carbon Management to support skill needs of businesses to access retrofit contract opportunities. We are also working with Central London Forward to gather data on labour skills for retrofit works.
A joined-up, collaborative approach to employment & skills provision in the borough	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	We continue to work with Job Centre Plus, Employment and & Skills providers, and other services to implement a No Wrong Door approach in Haringey and ensure our residents are able to access the most appropriate support according to their needs and circumstances.
Maximising opportunities for Good Work in the borough; working with unions and businesses to ensure that the employment practices outlined by the Trades Union Congress is followed by all Haringey businesses	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Amber	Amber	Unchanged	Activities to track residents gaining employment at London Living Wage (LLW) rates has been delayed due to resources. However with these in place we aim to be able to progress this work in a more timely manner. Our employer engagement advisors are also working with employers to identify to them the benefits of creating roles at LLW rates or above.
...those with Health barriers	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	The Work and Health Programme, comprising support for residents who are suffering from health issues, to identify and support them into training and job opportunities
Support to provide higher level skills training and upskilling in key sectors	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Completed	Completed	Unchanged	This ESF funded project aimed to provide training to NVQ level 3 for both unemployed and employed Haringey Residents. The project has now closed and successfully met all its targets.
Haringey residents are supported to develop new learning and skills to support their basic skills, employability, recovery, digital confidence and community goals.	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Haringey Learns continues to meet their targets to support the provision of community and qualifications-based training at both their main site, as well as other outreach sites. And through remote/blended /hybrid approaches. The service was rated Good by OFSTED.
...Care leavers	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Amber	Amber	Unchanged	Department of Works and Pension grant supported project, progressing to target
Those furthest from the labour market are assisted to access Good work through linking to training and job opportunities with a focus on growth employment sectors	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Employment Advisor support is assisting local residents to access employment opportunities through session and one-to-one Information, Advice and Guidance (IAG) on careers, CVs and interview preparation; access to vacancies in Haringey and surrounding area; training, internships, apprenticeships, referrals to employability services and support when entering work. Between April 23 and Nov 23 Haringey Works has supported 385 people into employment / self employment with 174 people now having sustained employment over 26 weeks.
...People with Special Education Needs and Disabilities	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Department of Works and Pension grant supported project, progressing to target
...young people aged 18 and over	Theme 8 - Placemaking and Economy	Employment & Skills	Cllr Gordon	Green	Green	Improved	Young people are being support through a joined-up local employment & skills offer, in a new fit-for-purpose space in Wood Green Library, acting as a hub with delivery in community locations alongside other frontline services across the borough. Employment Advisor support, including Information, Advice and Guidance (IAG) on careers, CVs and interview preparation; access to vacancies in Haringey and surrounding area; training, internships, apprenticeships, referrals to employability services and support when entering work. A work placement programme and supported work placement programme is also being developed for Haringey Works clients
Construction and end use, training, employment and supply chain and social opportunities in construction and housing delivery sites across the borough are maximised	Theme 8 - Placemaking and Economy	Leveraging Social Value	Cllr Gordon	Green	Green	Unchanged	Construction Youth Trust have been commissions to support young people to see construction career pathways in borough. We continue to monitor contractors performance to ensure that they are adhering to their S106 Employment and Skills Plan, by providing jobs, training and apprenticeship opportunities for the construction projects they are creating to local residents.

CDP Outcome	Theme	Outcomes (HLO)	Cabinet Member	Activity & Output	Achieving Intermediate Outcome	DOT	Commentary Update at Quarter 3
Major Estate Regeneration programmes (Broadwater Farm; High Road West) deliver broader socio-economic benefits at scale	Theme 8 - Placemaking and Economy	Leveraging Social Value	Cllr Gordon	Green	Green	Improved	Activities within Broadwater Farm have started at pace with projects to support employment, activities for young people to encourage positive outcomes. However the Judicial Review of High Road West, means that we are unable to progress activities at the pace originally proposed.
Our property portfolio is used to generate maximum social value for communities	Theme 8 - Placemaking and Economy	Leveraging Social Value	Cllr Gordon	Amber	Amber	Unchanged	Corporate property model implemented to inform council strategic need across its property portfolio which includes engaging with local communities, as part of VCS workstream, to inform need and demand. Enable social value leases to be utilised by the council, within its property portfolio, where these can be shown to generate social value for local communities. In addition our Direct Delivery Housing projects, clearly incorporates Employment and Skills Plans, enabling us to maximise social value aspirations through our own housing land developments.
Maximum social value is extracted from council procurement activity, driving local jobs, skills & training, local supply chains, community benefit and environmental benefits	Theme 8 - Placemaking and Economy	Leveraging Social Value	Cllr Carlin	Amber	Amber	Unchanged	The social value portal is being developed by our corporate procurement team.
Improved public realm around Turnpike Lane	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Amber	Amber	Unchanged	Turnpike Lane Improvement plan includes shopfront improvements and public realm improvements to support the vitality of the street - engagement on this in July saw widespread support for the plans.
Development of a Cultural Quarter Delivery Plan	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Completed	Completed	Unchanged	The Cultural Quarter is one of the 5 placemaking areas which were launched as part of Shaping Wood Green and engagement on this will commence in the next 6 months.
New homes, new social infrastructure, improved public realm and new park, improved economic outcomes for Tottenham residents	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Improved	GLA compliant start on site achieved in March 2023 for the 546 new rented homes in Phase A. New phasing plan submitted to Planning which brings forward delivery of the rented homes by two years. Public Realm and Business improvements all on programme.
New sporting and leisure facilities, a new community building and new housing, including council owned social housing.	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Amber	Unchanged	Levelling Up Funding from DLUCH secured and being used to develop the planning submission proposals with the Selby Trust for submission later in the year and start on site in 2024.
A new strategic plan for the future of Northumberland Park, developed with community input	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Amber	Unchanged	Resident Design Groups have been meeting to discuss the 'strategic framework' for Housing and Place improvements to the Estates. Testing and Engagement with the whole estate on the framework is planned for later in the year.
Improved public realm around Northumberland Park Station	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Improved	The 'public realm' improvements around Northumberland Park Station started on site as soon as the THFC season ended so as not to affect crowdfow, these are now well advanced.
Investment in new infrastructure to support Tottenham residents to lead better and healthier lifestyles with improved green and open spaces and access to Lea Valley and Nature Reserve.	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Improved	Streets and Space on site and progressing well - Ashley Road works to complete April 24 Down Lane Park Phase 1 start on site 15th Jan 24 Down Lane Park Later Phases going to Planning Committee - Feb '24 Welbourne and Monument Way developments est. completion Spring 24 Paddock contractor procurement to commence Q4 23/24 Tottenham Hale Station/Ferry Lane bridge to planning committee Feb 24
New homes, refurbished homes, public realm improvements, improved socio-economic outcomes for residents and core service improvement	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Amber	Amber	Unchanged	New Build (Amber) – Contract being terminated with Willmott Dixon; new contract being procured Refurb (Green) – Pilot phase due on site Q1 2024/25 Public realm (Green) – 1st works due on site Q2 2024

CDP Outcome	Theme	Outcomes (HLO)	Cabinet Member	Activity & Output	Achieving Intermediate Outcome	DOT	Commentary Update at Quarter 3
New, high-quality public and open spaces to promote community cohesion and healthier lifestyles	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Amber	Improved	A programme of initiatives aimed at improving health outcomes and community cohesion in the High Road West Area will accompany the proposed development. Plans for the Bull Lane improvements continue to be refined with to promote better, sustainable use of the area.
Renewal of Bruce Grove Town Centre	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Improved	Works to the Bruce Grove Public convenience due to complete this Spring 24 and works to landmark, St Mark's Methodist Church due to start on site in Feb 24. Improvement works to Bruce Grove station - waiting room and community room completed.
A revitalised Cultural Quarter, with a cultural anchor and protected affordable workspace	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Red	Red	Unchanged	The Cultural Quarter is one of the 5 placemaking areas which were launched as part of Shaping Wood Green.
The Seven Sisters area, including West Green Road and Broad Lane and Tottenham Green, will be identifiable as an exciting and new destination and the gateway to Tottenham	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Improved	The Strategy for Sevens Sisters & Tottenham Green is underway to align with the findings of Tottenham Voices. Delivery of Wards Corner CPO and acquisition of a further property in the Gourley Triangle is progressing.
Greater community input into shaping the future of Wood Green	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Completed	Completed	Unchanged	Shaping Wood Green is a vision for Wood Green that was developed from the Wood Green Voices engagement programme. The next steps are to create action plans for the 6 Themes and 5 Placemaking Areas with co-design at the heart of them.
Public involvement in planning, design and management of their local spaces/places across South Tottenham.	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Improved	Tottenham Voices strategic engagement ran through November-December 2023. Follow up workshop scheduled Feb/Mar 24 Target Cabinet Summer 24 for Shaping Tottenham
A new vision for Station Road as a key site in Wood Green town centre	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Unchanged	Station Rd Sites is one of the 5 placemaking areas which were launched as part of Shaping Wood Green, and work on taking this forward is now underway.
Greater community input into shaping the future of Wood Green Growth of a local social enterprise	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Unchanged	Eat Wood Green will be a community garden on Bury Rd Car Park which will be developed as a social enterprise in partnership with local residents.
Improved public realm in Wood Green	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Green	Green	Unchanged	Cafe Roj was opened in the summer to support improvements to Ducketts Common. New artworks have been created across Wood Green, and new and improved public spaces with biodiversity enhancements have been created.
New employment and workspace provision in the Town Centre, with focus on social value	Theme 8 - Placemaking and Economy	Placemaking	Cllr Gordon	Amber	Amber	Unchanged	